

COUNTY WIDE EVACUATION PLAN

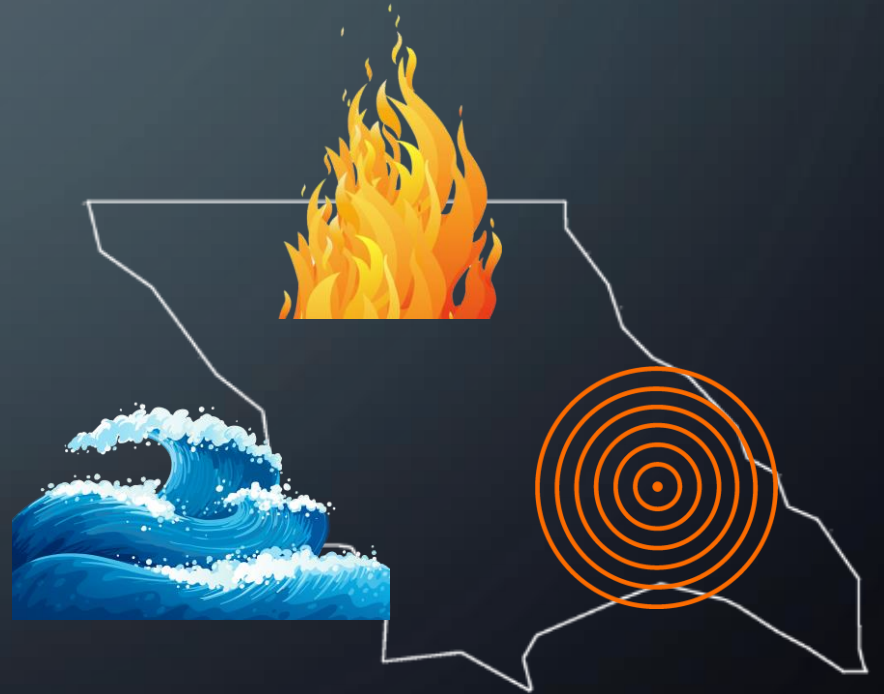


ZONEHAVEN

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OFFICE OF EMERGENCY SERVICES

COUNTY OF SAN LUIS OBISPO



BACKGROUND



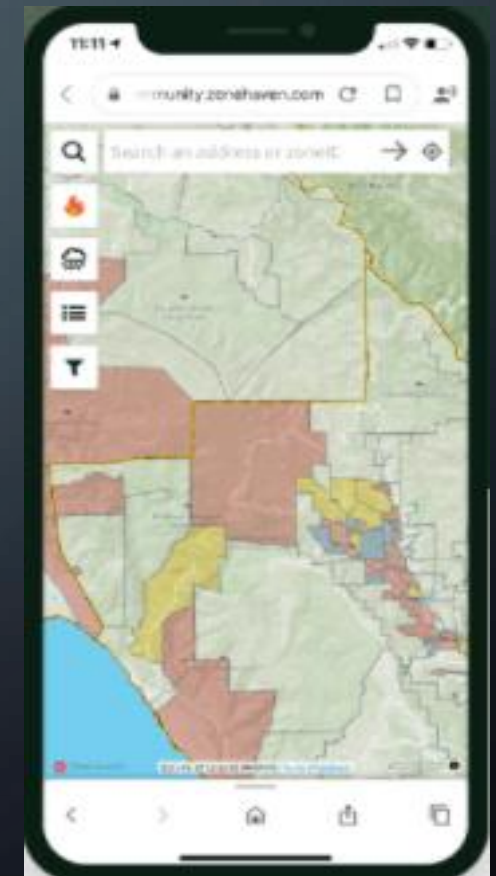
ZONEHAVEN
Know your path to **safety.**

- 2019 – County Fire Chiefs, CJAA, and OES agreed to pursue a county wide evacuation system based on the Santa Barbara Front Country Model (ZACA)
- 2020 – COVID and extreme fire season delays project
- 2020 – Zonehaven utilized during fires in the state / Atascadero adopts program
- 2021 – SLO FSC receives grant, on behalf of the Fire Chiefs, for a three-year subscription for all jurisdictions in the county
- 2021 - SLO FCA designate County OES as lead coordinating agency

WHAT IS ZONEHAVEN?



- Standardized and predesignated evacuation zones
- Current way: north, west, east, south
- Coordinate Fire, Law, EMS, EOC, media, and public to be on the same page
- Standardize maps of evacuation areas
- Public notifications with ANS
- 3rd Party Application



INTENT OF USE

- Designed for **large scale evacuations**
- Meant for All-Hazards emergencies
- It is a protective actions notification system. **NOT** a Tactical or decision tool.
- Will help make sure that all responders, the public, and the media are on the same page.
- Adds to the Alert Notification System (ANS) toolbox



PUBLIC AND RESPONDER SITES

A banner for ZONEHAVEN AWARE. The background is a dark green-tinted image of a group of people with their hands clasped together in a circle. The text 'ZONEHAVEN' is in white, and 'AWARE' is in large, bold, teal letters. Below the title is a white text block describing the program. At the bottom is a teal bar with a white 'Learn more' link and arrow.

ZONEHAVEN®
AWARE

Providing the **community** with critical evacuation updates and resources, all in one place.

[Learn more →](#)

A banner for ZONEHAVEN EVAC. The background is a dark blue-tinted image of a firefighter in full gear, pointing towards the left. The text 'ZONEHAVEN' is in white, and 'EVAC' is in large, bold, blue letters. Below the title is a white text block describing the program. At the bottom is a blue bar with a white 'Learn more' link and arrow.

ZONEHAVEN®
EVAC

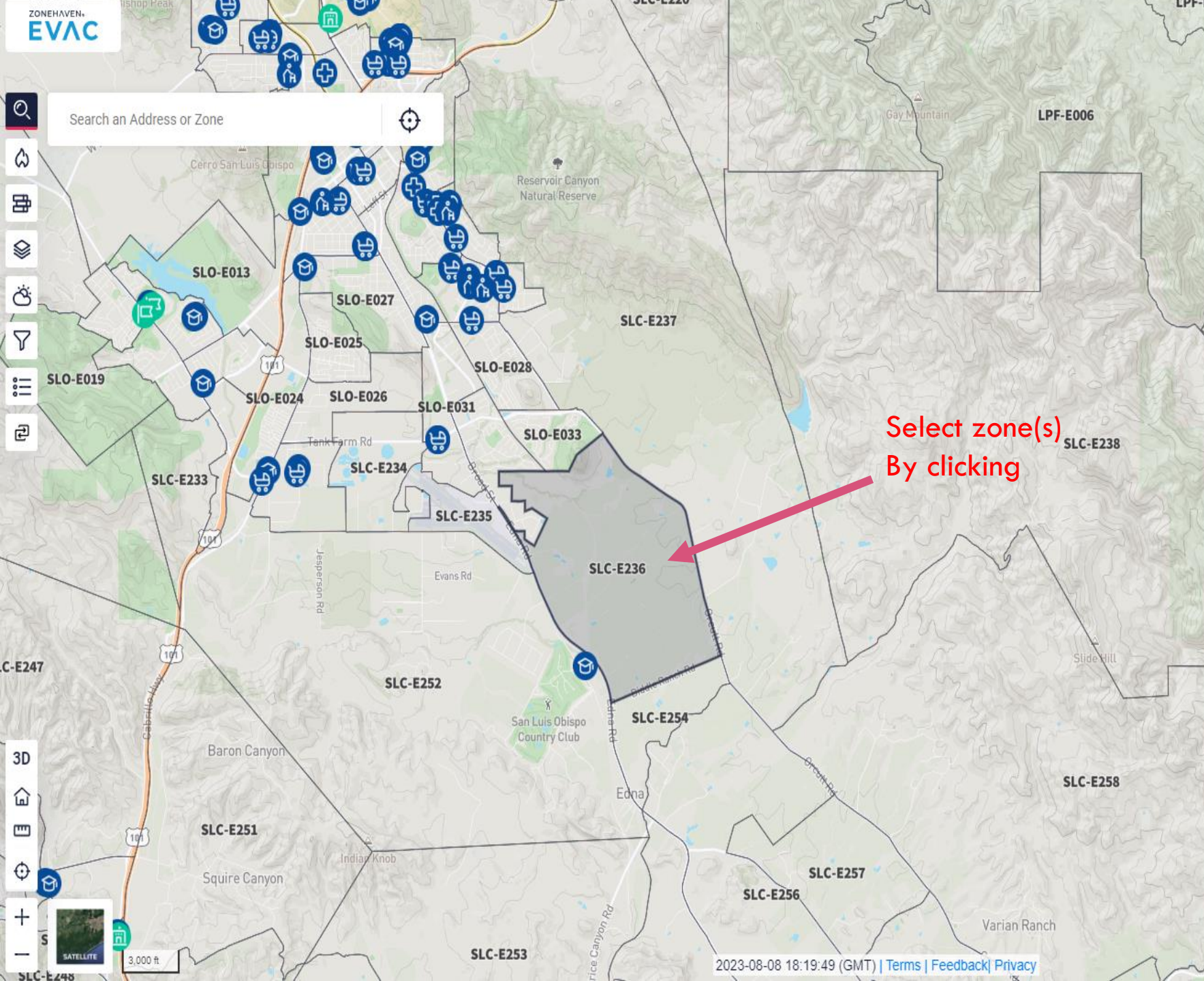
Empowering **first responders and agencies** with evacuation management tools to plan, train for, and execute live emergency solutions.

[Learn more →](#)

ReadySLO.org

EACH ZONE IN THE COUNTY HAS A UNIQUE ID





1 Zone selected



Hide zones list

Update Status

US-CA-XSL-SLC-E236
Normal

Summary

- POPULATION 226 157
- VEHICLES 44 88
- AREA 1,742 acres
- STRUCTURES 87

Download PDF Booklets

General info

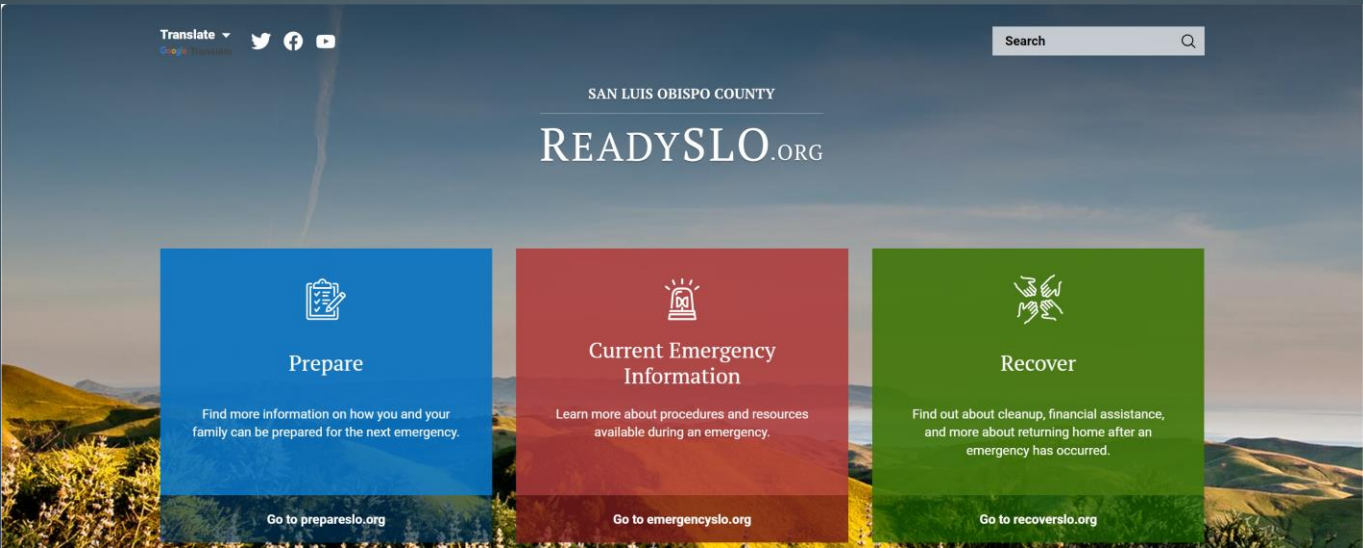
Evacuation details

COMMONLY KNOWN AS
Add commonly known as...

- ZONE BOUNDARIES
- NORTH OF Biddle Ranch Road
 - SOUTH OF Madrone Lane, Orcutt Road
 - EAST OF Spitfire Lane, Edna Road
 - WEST OF Orcutt Road

English Spanish Chinese (Simplified) Chinese (Traditional)

SPECIAL CONSIDERATIONS
Add special considerations...



Search

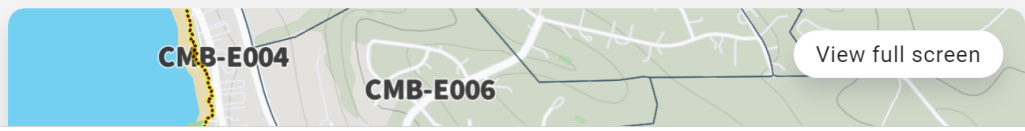
Enter an address or Zone ID into the search bar to check the status of the area

MY CURRENT ZONE



Please allow location sharing for us to locate your current zone.

Or select a zone on the map to see the status



< Back

Zone
CMB-E012

123 Main Street, Cambria, California 93428, United States

Status
NORMAL

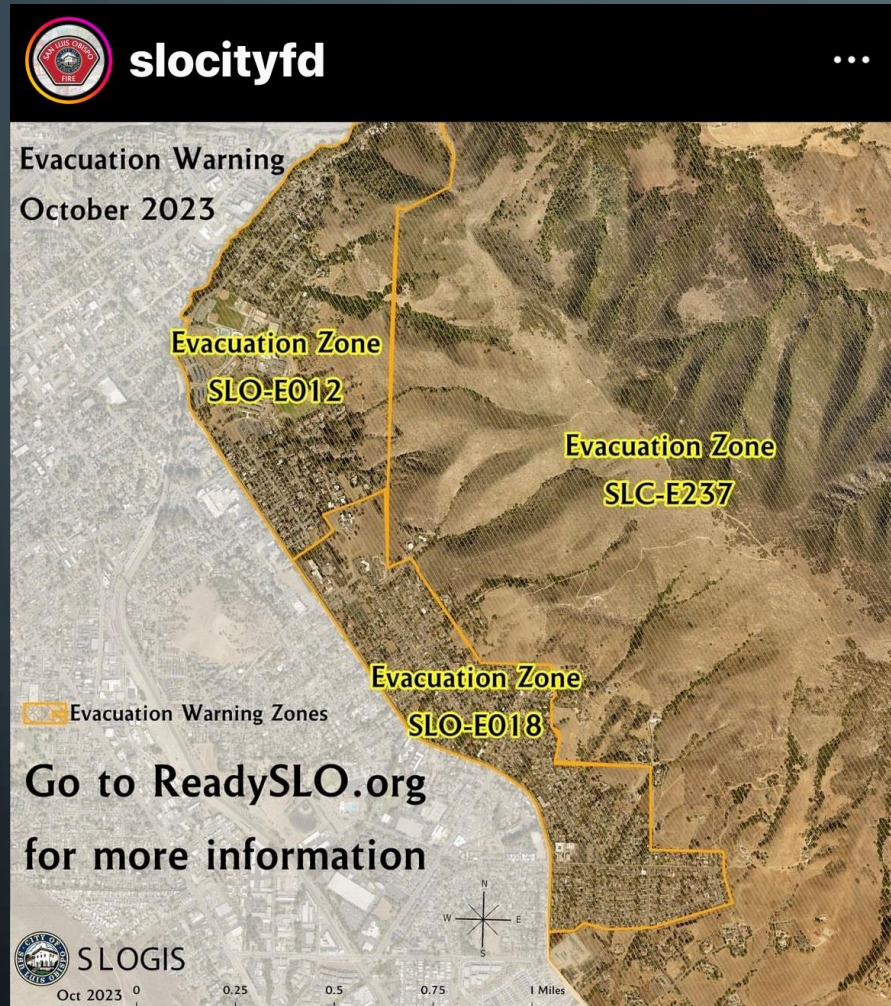
ALL CLEAR

No current knowledge of active incidents in your area.

CRITICAL NOTIFICATIONS

Never miss an alert, and receive critical notifications on the go with the genasys Protect mobile app

ROLES AND RESPONSIBILITIES



- Protective Actions – Agency Having Jurisdiction (AHJ); Fire Service/Law Enforcement Incident Commander(s)
- Field Level Evacuation Implementation – Law Enforcement / Evacuation Group Supervisor
- Public Notification – Office of Emergency Services / AHJ Public Information Officer coordination

PUBLIC OUTREACH & NOTIFICATIONS

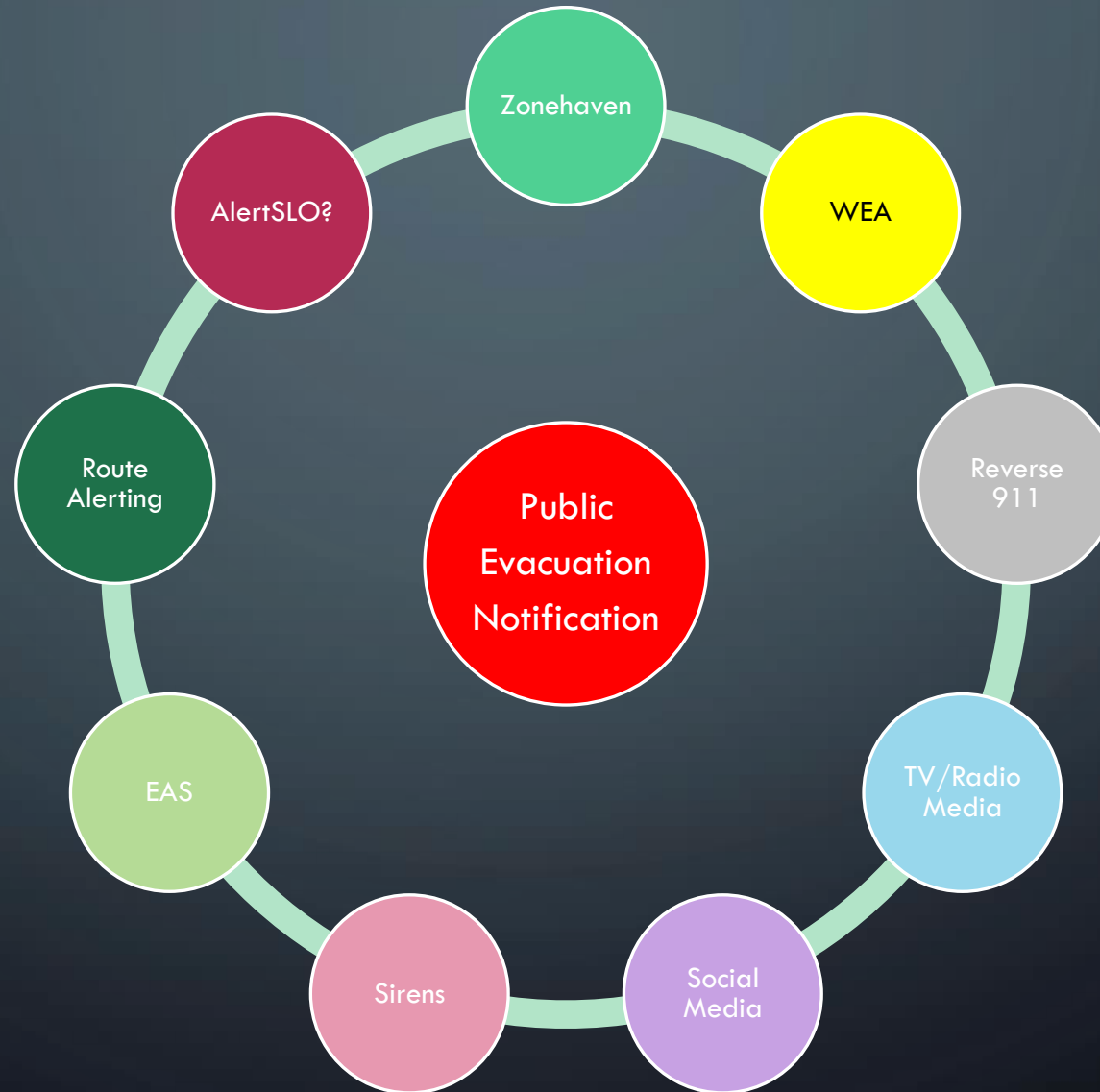
- ICs / AHJ will contact the OES Duty Officer / Sheriff Watch Commander
- The public will be directed to ReadySLO.Org
- Alerts will be used in conjunction with Wireless Emergency Alerts and other Alert Notification Systems

The screenshot displays the ReadySLO.org website interface. At the top, it identifies the site as 'SAN LUIS OBISPO COUNTY' and 'CURRENT EMERGENCY INFORMATION'. Navigation tabs include 'Prepare', 'Current Emergency Information', and 'Recover'. The main content area is titled 'Evacuations' and features several sections:

- CURRENT EVACUATION ORDERS:** An 'Evacuation Order for City of San Luis Obispo' is announced for 10/30/23 at 7:00 PM, stating that residents can return home and that the areas below remain under an Evacuation Warning. A link for 'What is an evacuation order?' is provided.
- CURRENT EVACUATION WARNINGS:** An 'Evacuation Warning for City of San Luis Obispo' is announced for 10/30/23 at 4:10pm, indicating that three zones are under an Evacuation Warning. The zones listed are Zone SLO-ED12, Zone SLO-ED18, and Zone SLO-E237. A note states that residents should be prepared to evacuate should the situation change.
- Zonehaven Interactive Evacuation Warning Area Map:** A map showing the affected zones in San Luis Obispo.
- What is an evacuation warning?:** A section providing information about evacuation warnings.
- STORM AND EVACUATION TIPS:** A section with tips on how to prepare for an Evacuation Order, the difference between different Evacuation Terminology, and information on how to be notified of future Evacuation Warnings or Evacuation Orders, including signing up for alerts.

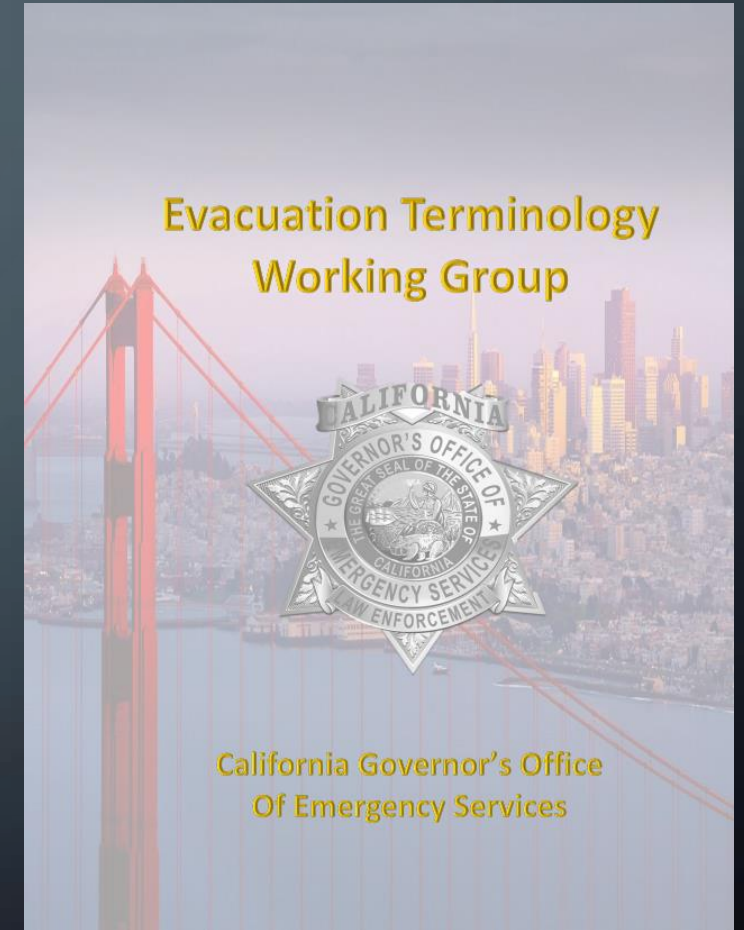
On the right side of the page, there is a 'Current Emergency Information' sidebar with links to 'Current Emergency Information News', 'SLO County Drought Information', 'Emergency Maps', 'PulsePoint Map', 'Evacuations', 'Family Reunification', and 'How Can You Help'.

HOW WE NOTIFY THE PUBLIC




EVACUATION TERMINOLOGY

- During an emergency incident Protective Actions, the approved Evacuation Terminology by both law enforcement and fire service agencies is utilized as follows
 - Shelter in Place: Go indoors. Shut and lock doors and windows. Prepare to self-sustain until further notice and/or contacted by emergency personnel for additional direction.
 - Evacuation Warning: Potential threat to life and/or property. Those who require additional time to evacuate, and those with pets and livestock should leave now.
 - Evacuation Order: Immediate threat to life. This is a lawful order to leave now. The area is lawfully closed to public access.



EVACUATION ASSISTANCE REGISTRATION

- The Evacuation Assistance Program is for independent-living individuals in San Luis Obispo County with disabilities or medical needs who would need assistance evacuating in an emergency.
- Eligible individuals are those who are independent living but unable to evacuate themselves due to a disability or medical need
- Forms available at:
 - <https://www.prepareslo.org/en/evacuation-assistance.aspx>

 **Evacuation Assistance Registration Form**

This form is primarily used for independent-living individuals in the Emergency Planning Zone who would be unable to evacuate themselves due to a disability of medical need. Please fill out this form every year to remain current and provide up-to-date information.

Name _____

Residence Address _____

City & Zip Code _____

Nearest Major Cross Street? _____

Home Phone _____

Cell Phone _____

Signature & Date _____

Protective Action Zone (see Emergency Planning Calendar): _____

Check all that apply:

<input type="checkbox"/> Hard of Hearing /Deaf	<input type="checkbox"/> Legally Blind
<input type="checkbox"/> Developmentally Disabled	<input type="checkbox"/> Physically Disabled
<input type="checkbox"/> Bed Bound	<input type="checkbox"/> Other: _____

Please describe extent of the disability: _____

I use the following special equipment (check appropriate boxes):

<input type="checkbox"/> Wheelchair	<input type="checkbox"/> Walker
<input type="checkbox"/> Service Animal	<input type="checkbox"/> TTY
<input type="checkbox"/> Oxygen	Other Specialized Equipment: _____

I live alone I have an attendant I have a neighbor who will help me evacuate


Print attendant or neighbor's name, area code and phone number: _____

I would need specialty transportation: Yes No
If yes, check appropriate box: Lift Van Ambulance

PLEASE REMOVE ME FROM THE LIST –
 I have made other arrangements for evacuation assistance

This information is considered to be CONFIDENTIAL and will only be used for emergency purposes. For more information, visit <https://www.prepareslo.org/evacassistance/>. If you have any questions, contact the OES at (805) 781-5678.

- Maps and program went live August 1, 2023
- SLO Co. OES media advertisement for ReadySLO.org August 1, 2023
- Created Field job aids "how too" August 15, 2023
- AHJs verified zone descriptions by Sept 1, 2023
- Maps pre-Loaded into AlertSense, Rave (R911) by November 1
- Multi-Agency Teams Work-Ongoing
- Pre-Attack Plans Updated Spring '24




ZONEHAVEN: QUICK START GUIDE

OCTOBER, 2023

Identify the Zone:

Identify the specific zones that need activation. Reference the zones:

- **Online:** Go to: <https://protect.genasys.com/>
- **App:** Reference the Genasys Protect app
- **Scan:** Scan the QR code to the right.



Contact OES:

County OES staff will activate or deactivate zones as requested. Specific information will be required.

Call the County OES Duty Officer at **(805) 458-0138**

Provide the following information:

- Your name, title, contact number
- Zone(s) to be placed under Evacuation Warning, Evacuation Order, or Shelter in Place
- Effective time
- Any other pertinent information

Verify:


Verify that the requested zones are A) active and B) set at the appropriate activation level. Please review that the public sees the Zones you intended.

- OES will activate zone(s) and send out public alert and notifications.
- Call OES for additional zone activations or for termination
- Visit the URL/QR Code/App and ensure the zones you intended are activated.

Quick Reference Video:

The QR code to the right leads to a quick, ~10 minute ZoneHaven training video.

Please refer to this video for a walkthrough of the above topics, with additional background information on the ZoneHaven platform and the intended use in our County.



The image features a dark blue background with white, stylized circuit board traces in the corners. These traces consist of straight lines and small circles, resembling electronic components or connections. The word "QUESTIONS" is centered in a large, white, sans-serif font.

QUESTIONS