

From: [REDACTED]
To: [Haley Dodson](#)
Subject: Request for Zoom format change at CCSD meetings
Date: Thursday, May 14, 2020 2:51:46 PM

Hi Haley,

I forgot to change out the subject title--Can you replace this email with the prior one I sent on this topic?

Thanks.
Tina D.

On Thu, May 14, 2020 at 1:52 PM Tina Dickason [REDACTED] wrote:

May 14, 2020

Good afternoon, Haley.

Can you please read my comments below, at opening "Public Comment" in today's meeting? I would also ask that each director receive a copy of this e-mail, after you have read it for the record?

Thanks,
Tina D.

Good afternoon president Farmer and CCSD Board!

Some of us have noticed a change in how CCSD Zoom meetings are managed. When these virtual meetings first began, anyone who joined the meetings could "see" or know who all the attendees were--we were able to know who was in attendance, and who was joining and leaving the meetings. Whether their cameras were on or off, whether their microphones were on or off, we knew who was "in the room" -- just as we could easily see who was in attendance during the physical/traditional meetings in the Vet's Hall.

All this has changed. Now, the only "visible" participants are the Board or Committee members and staff. All others who may be attending the meetings are now masked or hidden. We no longer have a sense of who, or which groups, are in the meeting. Whether intentional or not, this change fosters distrust.

In the interest of openness, honesty and transparency, I am requesting that all those who join Zoom meetings of the CCSD Board, or Zoom meetings of CCSD committees, be identifiable, and not hidden from anyone who attends these virtual meetings.

Regards,
Tina Dickason

From: [REDACTED]
To: [Haley Dodson](#)
Subject: Public comments
Date: Thursday, May 14, 2020 2:28:16 PM

At the last meeting, President Farmer said that the public would be allowed to give their own comments.

I intended to present my comments in response to Item 6E, not, general public comment.

I already sent my comments to all individual board members. Read your email.

--

Christine Heinrichs

From: [REDACTED]
Subject: [Haley Dodson](#)
Date: Re: Public comments
Thursday, May 14, 2020 2:35:34 PM

I sent the comments to all board members on April 27. I prepared spoken comments to conform to the three-minute time limit. I understood that II and other members of the public would be allowed to speak.

On Thu, May 14, 2020 at 2:28 PM Christine Heinrichs [REDACTED] wrote:

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Christine Heinrichs

From: [REDACTED]
To: [BoardComment](#); [Harry Farmer](#); [David Pierson](#); [Cindy Steidel](#); [Amanda Rice](#); [Donn Howell](#)
Subject: Strategic Planning consultant
Date: Monday, April 27, 2020 12:08:48 PM
Attachments: [April comments Strategic Plan consultant.docx](#)

This comment exceeds the three-minute limit when read aloud, so I will abridge it for purposes of Public Comment. I ask that it be included in its entirety in the record. Thank you.

27 April 2020

Public Comment

To the Board:

I ask the board not to hire a consultant to write a Strategic Plan for Cambria. Most of this work has already been done. The rest can be done by board and staff. Please do not spend more money on this needless repetition.

The Multi-Jurisdictional Hazard Mitigation Plan of 2017 compiled most of the information listed in the Scope of Work. The plan is posted on your website under Fire and Safety, Community Hazard Plans. Changes since 2017 are not sufficient to require an entire new project.

The Scope of Work lists seven items. All can be accomplished well, perhaps even better, by Cambrians than by a consultant.

1. Review all source documents that set forth the CCSD Board of Directors' authority and responsibilities to assure compliance and currency.

Surely, district staff and directors can review documents regarding its own authority and responsibilities.

2. Given the services provided by the District and the provisions in the Board of Directors bylaws, review the roles and responsibilities of the CCSD Board of Directors and the General Manager and staff for clarity, alignment, and sufficiency.

Elections every two years refresh directors on their roles and responsibilities. The search for a general manager last year brought discussion of that role and responsibilities. The district can review those without the help of a consultant.

3. Identify the values and guiding principles that should guide the CCSD Board of Directors, the General Manager and staff, in doing their work now and in the future to meet the needs of the community.

The Cambria CSD is primarily an organization to provide water and wastewater services to a community of about 6,000 people. Identifying values and guiding principles can be done in mission and vision statements. Good mission statements and vision statements average about 15 words each. Longer ones become, in the words of one reviewer, Frankensteins. One advisor suggests that if leaders can't get a mission statement to less than 15 words, they could add a tag line of two to six words that can make it easily remembered and understood. The district can manage this without further advice from a consultant.

4. Review all the ways that CCSD Board of Directors can provide for transparency and openness to make it easy for the public to contribute their input, views and feedback to the Board about their performance and the services the District provides.

Reviewing transparency to allow the public to participate is a subject of continuing discussion in Cambria. The board and the district have taken steps to improve transparency, such as

establishing the standing committees. The district does not need to hire a consultant to inform the public, directors and staff of these issues.

5. For the other federal, state and county bodies, and agencies having jurisdiction and authority that potentially impacts the accomplishment of CCSD's provision of services, identify any conflicts and what future collaboration is needed to address them.

Directors and staff know to which agencies they report and with which they collaborate. Ask staff managers, who recently were promoted to management positions, to make lists as appropriate.

6. For all public services that the CCSD Board of Directors is responsible to provide for Cambria, choose an appropriate future target date and, with the public's support, create a vision that describes what the ideal, desired outcomes would be for each of those services by that date.

Public services the district performs are being addressed in the Resources and Infrastructure Committee. The Finance Committee is overseeing that area, and the Policy Committee working to clarify district direction. These, and board meetings, are the appropriate forums for those discussions. No consultant needed.

7. Given the gap between what exists today and the new vision, identify an action plan with the strategic goals, strategies and objectives required to achieve the vision and the metrics that will track progress and measure ultimate success.

The board and its standing committees are setting out actions to meet the district's needs, providing water and wastewater services, fire protection, parks and open space, and other needs as they arise.

I do not see how hiring a consultant will add anything to improving Cambria's district functioning. The board has discussed updating its mission statement and vision. While these are worthy ideas, the district does not need a consultant to assist it in discussing and making those changes.

Cambria has no need to hire a consultant to add yet another layer of bureaucracy to its functioning as a district. No need of yet another expensive consultant's report to be accepted and placed on a shelf.

The district cannot afford to hire another consultant. Board meetings often focus on the district's stretched finances. If the board feels that it can afford another expert, it should hire a forest manager to care for its Monterey Pine forest, an outstanding asset that remains without coordinated professional management.

Please cancel this RFP and handle these questions with the resources already available to the district. Thank you.

Christine Heinrichs

Cambria

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Christine Heinrichs

27 April 2020

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Please cancel this RFP and handle these questions with the resources already available to the district. Thank you.

Christine Heinrichs
Cambria

From: [REDACTED]
To: [Haley Dodson](#)
Subject: please read @ May 14 2020 Board Meeting public comment
Date: Thursday, May 14, 2020 7:22:52 AM

On April 28 & May 13th 2020 the Finance Committee met via zoom to discuss July 01,2020 implementation of Battles and Wells rate study increase of water and sewer rates which has already been approved by the Board of Directors 2 years ago.

Many hours of staff time & committee members along with the public spent umpteen hours preparing for these two meeting to rehash an agenda item which is already slated to go into effect.

Board of Directors when considering implementing these increases research the laws of the State of California can rate increases during a state of emergency pandemic be raised? and then considered your neighbors what financial impact will it have on them? perhaps these rate increases can be modified.

Thank you for your time. Cheryl McDowell, Cambria residence.